

## Northwood Medical Clinics - Azilda

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## Northwood Medical Clinics - Azilda

### Northwood Medical Clinics: Accessibility Features and Patient Experiences

Northwood Medical Clinics, located in Azilda, Ontario, offers essential medical services to the community. Highlights of this clinic include its **\*\*wheelchair-accessible entrance\*\***, **\*\*toilet\*\***, and **\*\*car park\*\***, ensuring that accessibility is a priority for all patients.

### Accessibility Features

One significant aspect of Northwood Medical Clinics is its attention to

**\*\*accessibility\*\***. The facility boasts a **\*\*wheelchair-accessible entrance\*\***, making it easy for individuals with mobility challenges to enter. Additionally, the clinic provides a **\*\*wheelchair-accessible toilet\*\***, ensuring comfort and convenience for all patients during their visit. The **\*\*wheelchair-accessible car park\*\*** further enhances accessibility, accommodating those who require closer parking access.

### **Patient Experiences: A Mixed Bag**

While the clinic's amenities are commendable, patient experiences tell a different story. Numerous reviews indicate frustrating experiences regarding wait times and staff behavior. A recurring theme among patients is long wait times, often exceeding what was advertised online. Patients reported waiting over three hours despite minimal foot traffic in the clinic. One patient expressed, "I arrived with a 30-minute wait time listed on the website, but after three hours, I still hadn't been seen." Such experiences have led some to describe the clinic as "the worst clinic ever" due to perceived mismanagement and inefficiency.

### **Customer Service Concerns**

Perhaps more troubling than the wait times are the interactions with staff, particularly at the front desk. Many patients have voiced concerns regarding the professionalism of the receptionists. One review highlighted an incident where a receptionist laughed at a patient discussing serious injuries, illustrating a lack of empathy and respect. Reviews consistently mention that the reception staff could benefit from training in customer service and compassion. A patient stated, "The two receptionists that were working... lacked respect, professionalism, and sincerity." This sentiment is echoed by others who found the staff unhelpful during critical moments.

### **Positive Aspects: Doctors Who Care**

Despite the critiques of administrative staff, several positive remarks were made about specific doctors within the clinic. Dr. Kahn, in particular, received praise for his attentive and caring demeanor. Patients noted that he took the time to listen and address their concerns thoroughly, contrasting sharply with the experiences reported with other staff members. One individual shared, "Dr. Kahn was amazing... He put his time on the patient," highlighting the importance of compassionate care in medical settings.

### **Conclusion: Room for Improvement**

In summary, while Northwood Medical Clinics in Azilda, Ontario, offers vital accessibility features like a **\*\*wheelchair-accessible entrance\*\***, **\*\*toilet\*\***, and **\*\*car park\*\***, there is significant room for improvement in the areas of staff training and efficiency. Patients seeking medical assistance should be prepared for potentially long wait times and inconsistent experiences. Nevertheless, the

clinic's commitment to accessibility is a step in the right direction toward creating an inclusive healthcare environment.

### **You can find us in**

93 Notre Dame St W, P0M 1B0 Azilda, Ontario - Canada (CA)

The contact line of the mentioned **Doctor** is +1705-806-7915

And if you want to send a WhatsApp, you can do so at +1705-806-7915

### **Visit us during the following hours:**

Day	Hours
Monday	9?AM–5?PM
Tuesday	9?AM–5?PM
Wednesday	9?AM–5?PM
Thursday	9?AM–5?PM
Friday	9?AM–5?PM
Saturday	Closed
Sunday	Closed

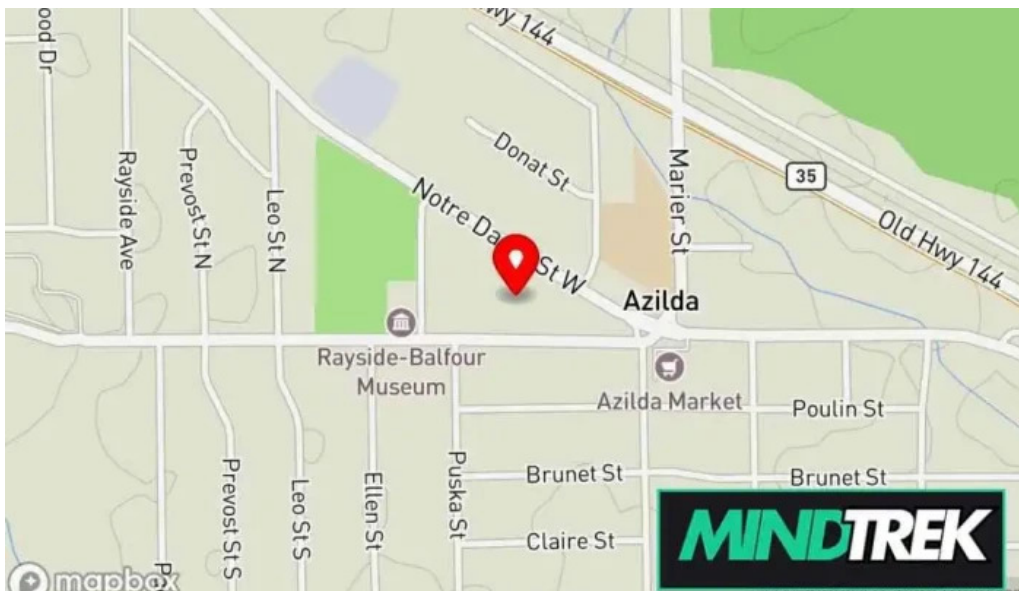
The website is Northwood Medical Clinics

In case you want to modify any detail that you think is not correct related to this web, we ask deliver a message and we will correct it promptly. With anticipation thank you very much.

## **Images**



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## Tags

*Wheelchair-accessible entrance, Wheelchair-accessible toilet, Accessibility, Toilet, Wheelchair-accessible car park, Amenities*

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