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Royal ProResp Inc. - Orillia - Orillia

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Published on: 12/04/25	Hits: 63
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Royal ProResp Inc. - Orillia - Orillia

Home Health Care Service Royal ProResp Inc. - Orillia

Located in the heart of Orillia, Ontario, **Royal ProResp Inc.** stands out as a trusted provider of home health care services. With a commitment to ensuring access for all, the facility features a **wheelchair-accessible entrance** and a **wheelchair-accessible car park**, making it easier for individuals with mobility challenges to receive the support they need.

Customer Experiences: A Mixed Bag

While many clients have shared positive experiences with the staff and services provided, some concerns have been raised. Clients appreciate the **outstanding service** and professionalism exhibited by the team at Royal ProResp. Many have praised the **friendly atmosphere** and the quick response times, even when dealing with complex needs. One client noted, "We have been dealing with this company for over 6 months and every touch point is professional, friendly, and has a sense of urgency."

However, not all experiences have been seamless. Some clients reported issues with communication and support after sales. One individual expressed frustration after being told that a mask fitting could only occur if a new mask was purchased, leading to feelings of being scammed. This highlights the importance of clear communication between staff and clients, especially regarding policies on returns and fittings.

The Family Feel

Despite the mixed feedback, many clients feel a strong sense of community at Royal ProResp. "You really feel taken care of and supported," one client stated, contrasting their experience with other clinics that felt more commercial. This familial atmosphere may be attributed to the dedicated staff, including Laura-Donna, the owner, who is often recognized for her exceptional customer service.

Accessibility Matters

The commitment to accessibility is a significant aspect of Royal ProResp's service. The **wheelchair-accessible entrance** and **wheelchair-accessible car park** underscore their dedication to providing equal access to health care for everyone. This consideration is crucial for clients who rely on mobility aids.

Final Thoughts

Royal ProResp Inc. serves as a pivotal resource for those in need of home health care services in Orillia. Despite some concerns regarding customer service and communication, the overall reputation for high-quality care and accessibility remains strong. Clients seeking a supportive environment where they are treated like family will find a welcoming space at Royal ProResp.

Our business is at

210 Memorial Ave Suite 126C, L3V 7V1 Orillia, Ontario - Canada (CA)

The phone of the respective **Home health care service** is <u>+1705-413-0202</u>

We are open during the following hours:

Day Hours Monday 9?AM-5?PM Tuesday 9?AM-5?PM Wednesday 9?AM-5?PM Thursday 9?AM-5?PM Eriday Closed Saturday Closed Sunday 9?AM-5?PM

The website is Royal ProResp Inc. - Orillia

If necessary to modify any detail that you consider is not accurate regarding this portal, we urge you to send a message and we will adjust it at the earliest convenience. With anticipation thanks for your cooperation.



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Tags

Wheelchair-accessible car park, Accessibility, Wheelchair-accessible entrance

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